

Roseridge Minimum Load Charge - Q&A

Q1: Why does Roseridge have a minimum load charge?

A: Roseridge has implemented a minimum load charge to help recover the operating costs associated with waste processing. Since maintaining our facilities and providing high-quality waste management services requires resources, this fee helps cover the basic cost of processing each load, ensuring continued, effective service for our community.

Q2: What is the minimum load charge for 2025, and what does it apply to?

A: In 2025, Roseridge has set a minimum load charge of \$5.52 (an increase of .10) for all loads that weigh 125 kg (275.6) POUNDS or less. This applies to all residential loads, whether processed at our landfill or transfer station.

Q3: How does Roseridge ensure fairness with the minimum load charge across different facilities?

A: Since we operate both a landfill (with a scale) and a transfer station (without a scale), we apply the same minimum weight threshold at both locations to keep the fee structure fair and consistent for everyone, regardless of where customers bring their waste.

Q4: Does Roseridge make a profit from the minimum load charge?

A: No, Roseridge is not a for-profit organization. The \$5.52 fee for loads under 125 kg barely covers the expense of processing these loads. Our goal is simply to recover a portion of the costs associated with waste management operations to ensure our services remain accessible and sustainable for everyone.

Q5: Are there additional charges for commercial waste loads?

A: Yes. Our residential rates are subsidized and established to support residential waste disposal. Those bringing large volumes of waste need to pay as they go at the commercial rate so we can continue to provide cost-effective services.

Q6: How is the minimum load charge connected to municipal support?

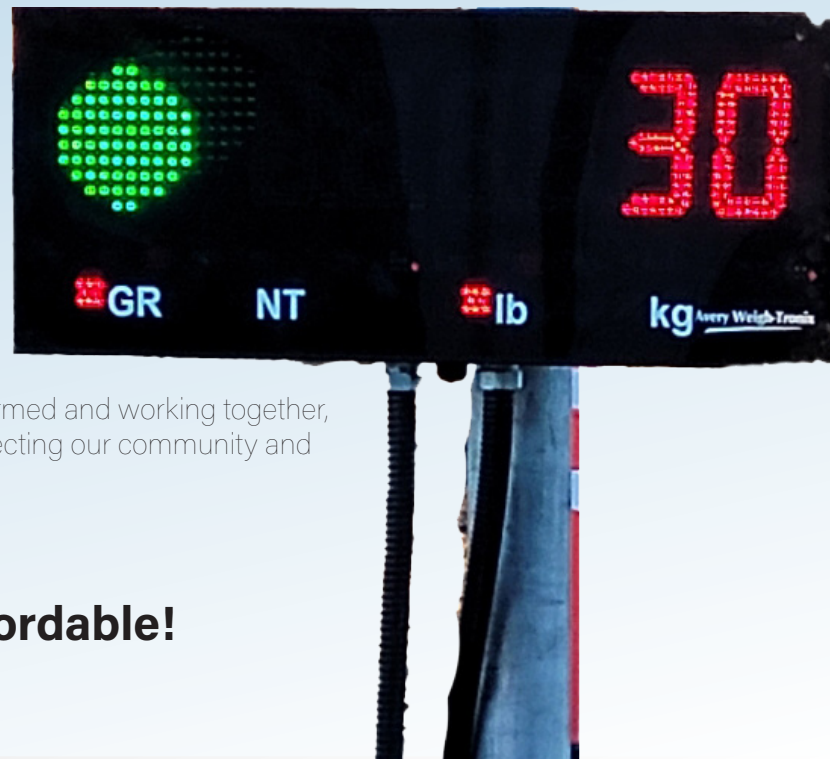
A: The minimum load charge is part of Roseridge's operating policy, approved by the municipal bylaws of each of the communities we serve. This approval ensures consistent waste disposal standards and costs for residents.

Q7: How can I stay informed about my waste disposal usage if my municipality has limits on subsidized loads?

A: We recommend speaking to the scale attendant during your visit to check how much of your subsidized weight allowance you've used. If you have an email attached to your account, you'll also receive a reminder when you're approaching your municipal threshold. Our new scale system shows you your weight on arrival and when leaving to assist you.

Q8: What percentage of Roseridge customers typically exceed their municipal weight allotment?

A: Only about 1% of Roseridge's 11,000+ customers exceed their subsidized weight allotment. By staying informed and working together, we can keep waste disposal costs fair and continue protecting our community and environment.

The Roseridge logo consists of the word "ROSERIDGE" in a bold, white, sans-serif font, centered within a blue rectangular box. The box has horizontal white stripes above and below the text.

**Thank you for helping us keep
Roseridge clean, green and affordable!**