

Rosieridge Minimum Load Charge – Q&A



Understanding the Minimum Load Charge

To maintain high-quality waste management services and cover operational costs, Rosieridge has implemented a **minimum load charge**. This small fee helps keep our facility running efficiently and ensures that waste processing remains sustainable for our community.

Q1: Why does Rosieridge have a minimum load charge?

✔ **A:** Rosieridge has implemented a minimum load charge to help recover the operating costs associated with waste processing. Maintaining our facilities and providing high-quality waste management services requires resources. This fee helps cover the basic cost of processing each load, ensuring continued, effective service for our community.

Q2: What is the minimum load charge for 2025, and what does it apply to?

📌 **A:** In **2025**, Rosieridge has set a **minimum load charge of \$5.52** (an increase of **\$0.10**) for all loads that weigh **125 kg (275.6 lbs)** or less. This applies to all **residential loads**, whether processed at our **landfill** or **transfer station**.

Q3: How does Rosieridge ensure fairness with the minimum load charge across different facilities?

⚖️ **A:** Since we operate both a **landfill (with a scale)** and a **transfer station (without a scale)**, we apply the same **minimum weight threshold** at both locations to keep the fee structure **fair and consistent** for everyone, regardless of where customers bring their waste.

Q4: Does Rosieridge make a profit from the minimum load charge?

💰 **A:** No, Rosieridge is **not** a for-profit organization. The **\$5.52 fee** for loads under **125 kg** barely covers the expense of processing these loads. Our goal is simply to recover a portion of the costs associated with waste management operations to ensure our services remain **accessible and sustainable** for everyone.

Q5: Are there additional charges for commercial waste loads?

🏢 **A:** Yes. Our **residential rates** are **subsidized** to support residential waste disposal. Those bringing **large volumes of waste** must pay at the **commercial rate** so we can continue providing cost-effective services.

Q6: How is the minimum load charge connected to municipal support?

A: The **minimum load charge** is part of **Rosieridge’s operating policy**, approved by the **municipal bylaws** of each community we serve. This approval ensures **consistent waste disposal standards and costs** for residents.

Q7: How can I stay informed about my waste disposal usage if my municipality has limits on subsidized loads?

A: We recommend speaking to the **scale attendant** during your visit to check how much of your **subsidized weight allowance** you've used. If you have an **email attached to your account**, you'll also receive a **reminder** when you're approaching your municipal threshold. Our new **scale system** shows your weight **on arrival and departure** to assist you.



Q8: What percentage of Rosieridge customers typically exceed their municipal weight allotment?

A: Only **about 1%** of Rosieridge’s **11,000+ customers** exceed their subsidized weight allotment. By **staying informed** and **working together**, we can keep waste disposal costs **fair** and continue **protecting our community and environment**.



Q9: Why is it important to exit the scale even if I am only dropping off a few recycling items?

A: Exiting the scale after drop-off ensures that the weight is recorded correctly and prevents errors in your account. Even small loads must be properly tracked to maintain fairness

and transparency in the system. This also helps us monitor facility usage and keep operations running smoothly.

Thank you for helping us keep Rosieridge clean, green, and affordable!

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